



Circle of Care: A Seamless Transition

A Story From Our Residents

NOV Q4 Staff Forum

DEC Staff Christmas Party

JAN Consul-General Visit

Moving into a care facility can be challenging for residents and their families alike. They face an unfamiliar environment, new people, and uncertainty about the quality of care. Mr. Yeung and his family were understandably anxious about a new beginning. Thanks to the loving support of his family, who shared his habits and interests, and the dedicated care of our team, Mr. Yeung has adjusted well at Wing Kei.

In just four months, his health has improved, and he has begun joyfully engaging in activities he once avoided. With encouragement from loved ones and staff, he has discovered meaningful connections and a renewed sense of belonging. This journey showcases the power of our circle of care, reflecting the fullness of everyone's love and effort in actively contributing to the resident's well-being. We thank the Yeung family and all our staff for making him feel at home.

Wing Kei Village Phase One: Building for the Future



In November, CEO Kathy Tam and Director of Facilities, Adrian Sun shared updates on the Wing Kei Village Phase One development. Key milestones include the completion of the foundation work and plans for a roof-topping ceremony in 2025, with the grand opening planned for 2026. The project also adds 16 hospice beds, reflecting our commitment to expand our services in the care continuum.

Watch the full interview on our YouTube channel: **Wing Kei Care Centres 榮基護理中心**.

What Drives Your Excitement at Wing Kei?

In November, staff forums at Crescent Heights and Greenview highlighted the joy and purpose our team finds in their work. We learned that staff are driven by the warm smiles and laughter of residents, together they find solutions to challenges, motivated with the knowledge that they are making a difference in the lives of those they serve. As we approach 20 years of care, we thank our staff for their dedication and passion for service.



Celebrating Together: A Heartwarming Christmas Party



In December, staff from all teams, along with our partners in care, joined us for a heartwarming Christmas party. It was a wonderful celebration filled with delicious food, fun games, and an exciting lucky draw. We truly appreciate everyone's presence and contribution. As we closed the year, we are excited for the memories we will create in the year ahead.

Visit from Consul-General Madam Zhao Liying

On January 21, 2025, Madam Zhao Liying, Consul-General of the People's Republic of China in Calgary, visited Wing Kei Crescent Heights to celebrate the Lunar New Year. Bringing joy, songs, and gifts like mandarin oranges and Shanghai specialties, she expressed, "It is our tradition to care, love, and honor our elderly." We deeply appreciate her thoughtful visit.

